SEBI REGN NO.: INZ000236337CIN: U67120MH1997PTC111377

GSTIN: 27AABCP4399M1ZR



## **PAVAK SECURITIES PVT LTD**

MEMBER: BSE LTD CLEARING NO.: 0772

## Redressal Mechanism for Investor Grievance

Our firm has established guideline for the redressal guideline for the redressal mechanism for investor grievance. Any enquiry / grievance of the client may be received by any of our staff member /letter/ email or sms shall be search by the compliance officer within 24 hours.

The receipt of grievance shall be acknowledge to concern investor.

The compliance officer will redress the grievance with in 24 hours after the receipt of grievance from various department.

The compliance officer will give all the facts of the grievance to investor and after satisfy grievance shall obtain letter from investor for satisfaction redressal of grievance.

For PAVAK SECURITIES PVT. LTD.

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DIRECTOR / AUTHORISED SIGNATORY